

# MAKING THE DIFFERENCE THROUGH TECHNOLOGY

Over six years of transformational eGovernance solutions in West Africa and India.







eGovernance is a strategic vertical and a major focus area in TekMindz. With that focus, TekMindz enables governments to transform public service delivery and simplify the lives of citizens through efficient eGovernance. Leveraging on skills and technologies developed over the years, we have taken major initiatives in eGovernance, offering solutions and services cutting through geographical barriers.

## Strengthening public service delivery in West Africa

TekMindz has delivered over 20 projects in eGovernance for numerous government ministries and municipalities.

We have leveraged technology to reshape the governance of taxation and internal revenue system, Education and Learning management System, complete national Postal Management System, Immigration services and more, providing cost effective, long term and stable solutions. Developed an Aggregated Payment Platform with Banks and various eGovernance merchant services in Africa.

**99.99%** Uptime for eGovernance Applications

3,200 Postal Branches Integrated

TekMindz, through its eGovernance services, has the efficiency to automate the internal workflow and empower every employee to provide high value service to the citizens.

We have matured as an organization to understand the way various government organizations function, and have been able to suggest improvements in government processes and also automate these processes so that the dream of smart Governance is realized.

TekMindz has successfully demonstrated this in most of its eGovernance projects in public sector across Administration, Utilities and citizen services and more.



Innovative technology platforms for the Council of Scientific & Industrial Research (CSIR), Ministry of Science & Technology, Government of India.

TekMindz has developed and continues to be engaged in creating innovative solutions for various public sector CSIR Labs using departments, scientific research & HRMIS Solution development institutes and autonomous bodies under the government of India.

> 17,000 **Employees Registered on HRMIS**

Contributing to improved public service delivery for the Government of India

Delivered solutions for crowd management such as Queue Management Systems in Government hospitals where more than a thousand patients, at a given point in time, are attended in an organized and efficient manner using the QMS



### About TekMindz

TekMindz is an IT consulting & technology services company with headquarters in India, serving clients across Asia/Pacific, Middle East, North America and Africa. Bringing together technology, people and processes across diverse sectors for organizations around the world, TekMindz enables business enterprises and governments to most effectively serve their customers and citizens.

Know more about us by visiting our website at www.tekmindz.com

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